

VALLADOLID, 20-21 | SEPTEMBER 2018

# Melissa Mellado Deputy Director Urban Resilience Program. VEOLIA



**Keynote Speaker:** 

Cities towards the climate transition

"Driving the energy and environment transition"





**VEOLIA** 

# TOWARD SMART & RESILIENT CITIES







## Cities today...

50% of world population 80% of global GDP

**Urban ecosystem of actors** 



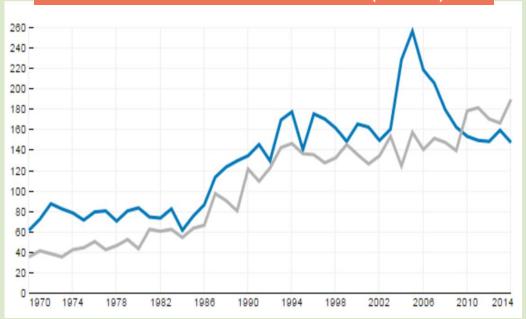






## Facing shocks...

# Increased number of natural disasters and man-made disasters (1970-2014)



Man-made disasters

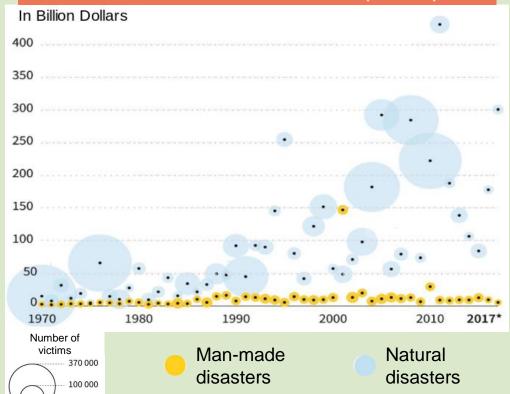
Natural disasters



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### Intense shocks...

# Increased cost and frequency of natural and man-made disasters (1970-2017)



Source: Swiss Re

10 000

## Facing stresses...

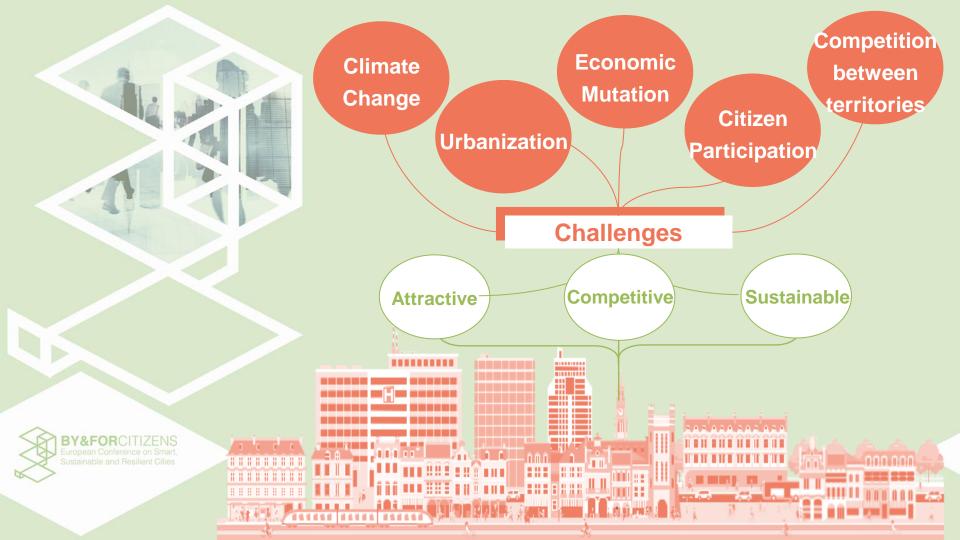


















Using resilient solutions to prepare for the next wave



## **Veolia key figures** (2017)

€24,390 M

in revenue

163,226

employees

#### WATER



100

million people supplied with drinking water

61

million people connected to wastewater systems

4,052

drinking water treatment plants managed

2.928

wastewater treatment plants operated

#### **WASTE**



40

million people provided with collection services on behalf of municipalities

45

million metric tons of treated waste

764,477 business customers

591

waste treatment facilities

#### **ENERGY**



44

37,339

Heating installations managed

2,086 ndustrial sites

Industrial site managed

551

heating and cooling networks operated





#### What is Resilience for Veolia?

#### **SHOCKS**

- · Natural Disasters
- Terrorist Attacks
- Pandemics
- Human-caused environmental disasters



#### **STRESS**

- Aging infrastructures
- Urbanization
- Resources shortages
- Greenhouse gas
- Air pollution
- By-products management

#### **New approach**

Breaking governance silos to create synergies

## New tools and new service offer

Risk management as an opportunity





## **Veolia partner of Braunschweig**

## 1. Braunschweig dependency on fossil fuels

- Heating installations powered by gas, oil or coal
- Centric location of the power plant
  - Pollution, noise
  - Citizen concern

## 2. Veolia & Braunschweig developing innovative central heating system

- Modular construction of the Hungerkamp combined heat and power plant
- Cogeneration plant, powered by biomethane
- Wood boiler and store for wood chippings
- Two thermal storage units with innovative insulation ensure especially low heat loss
- Boiler house with reserve natural gas boiler

#### 3. Benefits of the partnership

- Sustainable fuels and modern filtering systems
- Lower emissions of harmful substances
  - Savings of approximately 8,000 tonnes of harmful CO2 per year
- Modular system, flexibly adapted to outdoor temperatures
  - 15,600 MWh heating per year
  - 9,200 MWh electricity per year
- Use of regional waste wood supplies
  - Use of wood ash as fertiliser





## **Veolia partner of Braunschweig**







### **Veolia & the 100 Resilient Cities initiative**

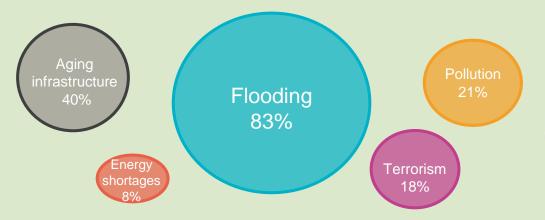
A \$100 million effort launched by the Rockefeller Foundation on its Centennial in 2013.

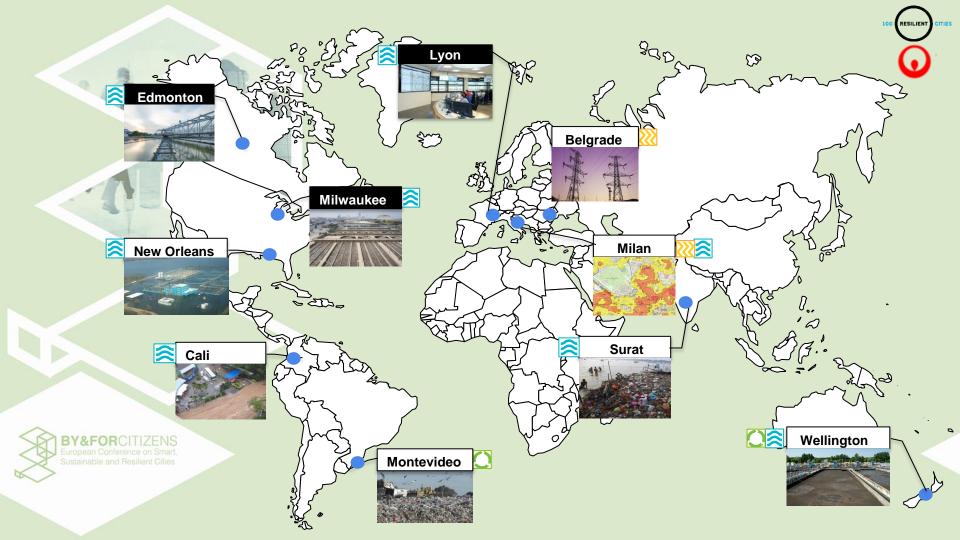


100RC is a nonprofit entity, managed by Rockefeller Philanthropy Advisors (RPA).

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## CHALLENGES FACED BY CITIES WITHIN 100 RC:







## Veolia partner of New Orleans







## **Veolia partner of New Orleans**

#### 1. Veolia & New Orleans context

- o More than 20 years of collaboration
- Two sewage treatment plants (330,000 people connected)
- ⇒ 10 year O&M contract, renewed in 2015 for an estimated total value at \$ 122M

## 2. Crisis management: Hurricane Katrina - During and After

- Installations operated by Veolia, under 6m of water
  - After 30 days: dry of the facilities
  - After 45 days: return to service of the first treatment lines
  - After 95 days: return to service of the secondary treatment service
- The Federal Emergency Management Agency (FEMA) coordinated \$244 million investment → 82% reduction in potential risk profile

#### 3. Risk assessment

## First Partnership Contract on Resilience: Veolia, Swiss Re and SWB

- 1/ Risk diagnosis of the most critical assets
  - Study over 8 month with the city water authority
- 2/ Issues: aging infrastructure and mismanagement
- 3/ Recommandations: operational and change management
  - Hardening infrastructure (wastewater and energy)
  - Talent management
  - Digital hypervision systems





#### Veolia Resilience offer

#### Global Risk Assessment

Identification of the urban ecosystem's challenges (risks: shocks and stress)

#### Resilience Strategy

Planning
identified
solutions
according to the
urban
ecosystem's
risks

#### **Implementation**

Deployment of mitigation and adaptation measures to reduce the risk profile of the system

#### **Monitoring**

Measure implemented actions and monitor progress and performance



Foster a continuous improvement of systems and services









Big Data supporting Resilient services



## A new world of Analytics







## **UrbanNamics**



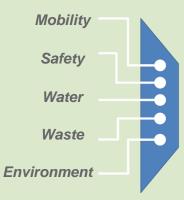
Yield management

Predictive maintenance Leak detection

Smart metering

Real-time quality control

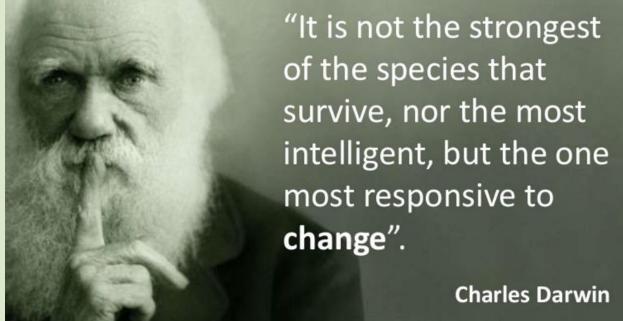
## **UrbanBoard**















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## THANK YOU FOR YOUR ATTENTION!

